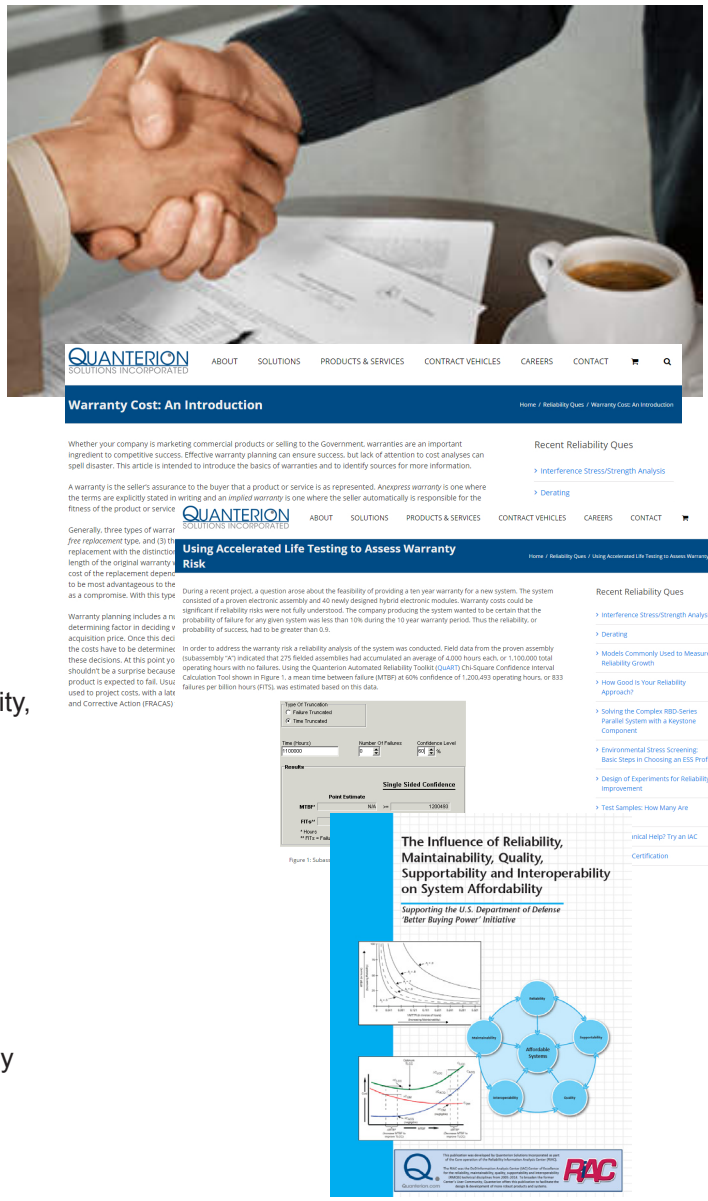
RMQSI Knowledge Center

Warranty Planning

What is it?

Warranties are a formal commitment to deliver (or require delivery of) reliable products/systems. They identify what is warranted, warranty length, what scenarios are/are not covered, and liability. For warranty planning: Include people, process and product costs; Warranted items fail; Performance quality is not guaranteed; Warranties define acceptable liability conditions.



What's the payoff?

Strategic warranty planning can increase customer confidence, reduce operational costs and provide the opportunity to generate revenue. Effective warranties integrate reliability, maintainability, supportability, availability, and life-cycle costs to arrive at optimized solutions.

How can we help?

- Perform independent benchmarking of your markets to determine the best type of warranty for your products
- Perform reliability analyses of your products and make recommendations to determine a cost-optimized warranty
- Analyze your products to assess whether improvements can be made to justify longer warranty periods
- Collect/analyze warranty data returns to determine reliability trends, root failure causes and potential corrective actions for warranty failures (and beyond)
- Determine how large your spare parts inventory should be to support your warranty program (and beyond)

Contact Quanterion Solutions Inc today at (877) 808-0097 for more information.